

Terms & Conditions

1. Zama Futhi is 100% owned by Embury Institute for Higher Education, a registered company which is a fully accredited and registered as a private higher education institution.
2. Your Zama Futhi Matric Study Pack will be delivered within 21 working days after we receive proof that you've paid the requisite amount. Delivery will be confirmed by way of a Courier Waybill, signed by the recipient.
3. Zama Futhi Matric is only available within the Republic of South Africa.
4. Zama Futhi is not responsible for the registration of its students for the Senior Certificate (Amended) examination but will assist with providing the necessary information and support on how to register.
5. The Zama Futhi Enrolment Form and Client Declaration are legally binding documents.
6. Zama Futhi shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569.
7. Payment may be made via Visa, Mastercard, Diners or American Express Cards or by bank transfer into the Zama Futhi bank account, the details of which are provided on our Enrolment Form.
8. Card transactions will be acquired for Zama Futhi via PayGate (PTY) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSLS3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.
9. Customer details will be stored by Zama Futhi separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.
10. The merchant outlet country at the time of presenting payment option to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).
11. It is the student's responsibility to follow the guidelines and timelines that might be provided in order to be successful.
12. It is the student's responsibility to access online support.
13. Zama Futhi takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.
14. This website is governed by the laws of South Africa and Zama Futhi chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 75 Silverton Road, Musgrave, Durban, 4001.
15. Zama Futhi may, in its sole discretion, change this agreement of any part thereof at any time without notice.
16. This website is run by Embury Institute for Higher Education (Proprietary) Limited based in South Africa trading as Embury Institute for Higher Education and with registration number 2004/031722/07. The names of the directors are available on request from the registered offices of the company.
17. Zama Futhi Contact Details: Physical Address: 75 Silverton Road, Musgrave, Durban 4001.
Email: info@zamafuthi.co.za Tel: 087 285 2134

Cancelation Policy

1. If a student decides to cancel prior to registration, the full balance of payment is refunded to the student:
 - The refund can take up to 30 days from the date of request.
 - The refund is only payable to the party who initiated the payment.
 - Refunds will only be done when requested in writing from the party who initiated payment.
 - Zama Futhi has the right to request proof of payment prior to processing any refunds.
2. If a student decides to cancel after they have been registered but prior to the dispatch of the study material.
 - A once off admin fee of R250.00 will be charged per subject and the balance of payment will be refunded.
 - The refund can take up to 30 days from the date of request.
 - The refund is only payable to the party who initiated the payment.
 - Refunds will only be done when requested in writing from the party who initiated payment.
 - Zama Futhi has the right to request proof of payment prior to processing any refunds.
3. If a student decides to cancel after they have been registered and the study material has already been dispatched by Zama Futhi or received by the student.

- Student will be liable for the full cost of the subject/s they have registered for.
- The full cost of all registered subjects is due and only payment in excess of the due balance will be refunded.